

# Documentation and Fragmentation of Agent Oriented Methodologies and Processes

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## Part I General Concepts

### Outline

1 Software Engineering, Processes and Methodologies

2 Why do we need AOSE?

### Software Engineering

#### What is Software Engineering?

Software Engineering is an **engineering discipline** concerned with theories, methods and tools for professional software development [Sommerville, 2007]

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#### What is the aim of Software Engineering?

Software Engineering is concerned with all aspects of **software production** from the early stage of system specification to the system maintenance / incremental development after it has gone into use [Sommerville, 2007]

### Software Engineering: Concerns

- There is a need to *model* and *engineer* both
  - ▶ the **development process**
    - ★ Controllable, well documented, and reproducible ways of producing software
  - ▶ the **software**
    - ★ ensuring a given level of quality (e.g., % of errors and performances)
    - ★ enabling reuse, maintenance, and incremental development
- This requires suitable
  - ▶ abstractions
  - ▶ tools

## Development Process

### Development Process [Cernuzzi et al., 2005]

- The **development process** is an ordered set of steps that involve all the activities, constraints and resources required to produce a specific desired output satisfying a set of input requirements
- Typically, a process is composed by different stages/phases put in relation to each other
- Each stage/phase of a process identifies a portion of work definition to be done in the context of the process, the resources to be exploited to that purpose and the constraints to be obeyed in the execution of the phase
- Case by case, the work in a phase can be very small or more demanding
- Phases are usually composed by a set of activities that may, in turn, be conceived in terms of smaller atomic units of work (steps)

## Software Process

### Software Process [Fuggetta, 2000]

The **software development process** is the coherent set of policies, organisational structures, technologies, procedures and deliverables that are needed to conceive, develop, deploy and maintain a *software product*

## Software Process: Concepts

The software process exploits a number of contributions and concepts [Fuggetta, 2000]

**Software development technology** — Technological support used in the process. Certainly, to accomplish software development activities we need tools, infrastructures, and environments

**Software development methods and techniques** — Guidelines on how to use technology and accomplish software development activities. The methodological support is essential to exploit technology effectively

**Organisational behavior** — The science of organisations and people.

**Marketing and economy** — Software development is not a self-contained endeavor. As any other product, software must address real customers' needs in specific market settings.

## The Ideal Software Process

### The Ideal Software Process?

There is no an ideal process

[Sommerville, 2007]

## Software Process Model

- A **Software Process Model** is a simplified representation of a software process, presented from a specific perspective [Sommerville, 2007]
- A process model prescribes which phases a process should be organised around, in which order such phases should be executed, and when interactions and coordination between the work of the different phases should be occur
- In other words, a process model defines a skeleton, a template, around which to organise and detail an actual process

## Software Process Model: Examples

- Examples of process models are
  - ▶ Workflow model — this shows sequence of activities along with their inputs, outputs and dependencies
  - ▶ Activity model — this represents the process as a set of activities, each of which carries out some data transformation
  - ▶ Role/action model — this depicts the roles of the people involved in the software process and the activities for which they are responsible

## Generic Software Process Models

- Generic process models
  - **Waterfall** — separate and distinct phases of specification and development
  - **Iterative development** — specification, development and validation are interleaved
  - **Component-based software engineering** — the system is assembled from existing components

## Method

### Method [Cernuzzi et al., 2005]

- A method prescribes a way of performing some kind of activity within a process, in order to properly produce a specific output (i.e., an artefact or a document) starting from a specific input (again, an artefact or a document).
- Any phase of a process, to be successfully applicable, should be complemented by some methodological guidelines (including the identification of the techniques and tools to be used, and the definition of how artifacts have been produced) that could help the involved stakeholders in accomplishing their work according to some defined best practices

## Methodology

### Methodology [Ghezzi et al., 2002]

- A methodology is a collection of methods covering and connecting different stages in a process
- The purpose of a methodology is to prescribe a certain coherent approach to solving a problem in the context of a software process by preselecting and putting in relation a number of methods
- A methodology has two important components
  - one that describes the process elements of the approach
  - one that focuses on the work products and their documentation

## Methodologies vs. Software Process

- Based on the above definitions, and comparing software processes and methodologies, we can find some common elements in their scope [Cernuzzi et al., 2005]
  - both are focusing on what we have to do in the different activities needed to construct a software system
  - however, while the software development process is more centered on the global process including all the stages, their order and time scheduling, the methodology focuses more directly on the specific techniques to be used and artifacts to be produced
- In this sense, we could say that methodologies focus more explicitly on *how* to perform the activity or tasks in some specific stages of the process, while processes may also cover more general management aspects, e.g., basic questions about *who* and *when*, and *how much*

## Outline

- 1 Software Engineering, Processes and Methodologies
- 2 Why do we need AOSE?

## Why do we need Agent-Oriented Software Engineering?

- Agent-based computing introduces novel abstractions and asks for
  - making clear the set of abstractions
  - adapting methodologies and producing new tools
- Novel, specific agent-oriented software engineering approaches are needed!

## What are agents?

- There has been some debate on what an agent is, and what could be appropriately called an agent
- Two main viewpoints (centered on different perspectives on autonomy):
  - ▶ the (strong) Artificial Intelligence viewpoint
    - ★ an agent must be, **proactive**, **intelligent**, and it must **converse** instead of doing client-server computing
  - ▶ the (weak) Software Engineering Viewpoint
    - ★ an agent is a **software component** with internal (either reactive or proactive) **threads** of execution, and that can be engaged in complex and stateful **interactions protocols**

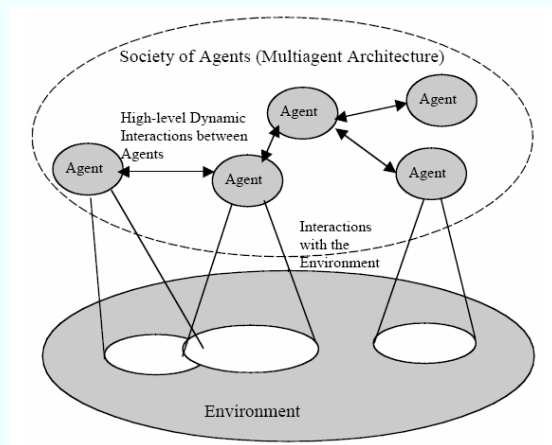
## What are Multiagent Systems?

- Again...
  - ▶ the (strong) Artificial Intelligence viewpoint
    - ★ a MAS (multiagent system) is a **society** of individuals (AI software agents) that interact by **exchanging knowledge** and by **negotiating** with each other to achieve either their own interest or some global **goal**
  - ▶ the (weak) Software Engineering Viewpoint
    - ★ a MAS is a **software systems** made up of multiple independent and encapsulated **loci of control** (i.e., the agents) **interacting** with each other in the **context** of a specific application viewpoint...

## SE Viewpoint on Agent-Oriented Computing

- We commit to weak viewpoint because
  - ▶ it focuses on the characteristics of agents that have impact on software development
    - ★ concurrency, interaction, multiple loci of control
    - ★ intelligence can be seen as a peculiar form of control independence; conversations as a peculiar form of interaction
  - ▶ It is much more general
    - ★ does not exclude the strong AI viewpoint
    - ★ several software systems, even if never conceived as agent-based one, can be indeed characterised in terms of weak multi-agent systems
- Let's better characterise the SE perspective on agents...

## MAS Characterisation



## Agent-Oriented Abstractions

- The development of a multi-agent system should fruitfully exploit **abstractions** coherent with the above characterisation
  - ▶ **agents**, autonomous entities, independent loci of control, situated in an environment, interacting with each other
  - ▶ **environment**, the world agents perceive (including resources as well other agents)
  - ▶ **interaction protocols**, as the acts of interactions among agents and between agents and resources of environment
- In addition, there may be the need of abstracting:
  - ▶ the **local context** where an agent lives (e.g., a sub-organisation of agents) to handle mobility & openness
- Such abstractions translate into concrete entities of the software system

## Agent-Oriented Methodologies

- There is a need for SE methodologies
  - ▶ centered around specific agent-oriented abstractions
  - ▶ the adoption of OO methodologies would produce mismatches
    - ★ classes, objects, client-servers: little to do with agents!
- Each methodology may introduce further abstractions
  - ▶ around which to model software and to organise the software process
    - ★ e.g., roles, organizations, responsibilities, beliefs, desires and intentions...
  - ▶ not directly translating into concrete entities of the software system
    - ★ e.g. the concept of role is an aspect of an agent, not an agent

## Agent-Oriented Tools

- SE requires tools to
  - ▶ represent software
    - ★ e.g., interaction diagrams, E-R diagrams, etc. . .
  - ▶ verify properties
    - ★ e.g., petri nets, formal notations, etc. . .
- AOSE requires
  - ▶ specific agent-oriented tools
    - ★ e.g., UML per se is not suitable to model agent systems and their interactions (object-oriented abstractions not agent-oriented ones)

## Part II Meta-model

## Meta-models

### Definition

Meta-modelling is the analysis, construction and development of the frames, rules, constraints, models and theories applicable and useful for the modelling in a predefined class of problems

- A meta-model enables checking and verifying the completeness and expressiveness of a methodology by understanding its deep semantics, as well as the relationships among concepts in different languages or methods
- The process of designing a system consists of instantiating the system meta-model the designers have in their mind in order to fulfill the specific problem requirements [Bernon et al., 2004]

## Using Meta-models

- Meta-models are useful for specifying the concepts, rules and relationships used to define a family of related methodologies
- Although it is possible to describe a methodology without an explicit meta-model, formalising the underpinning ideas of the methodology in question is valuable when checking its consistency or when planning extensions or modifications
- A good meta-model must address all of the different aspects of methodologies, i.e. the process to follow and the work products to be generated
- In turn, specifying the work products that must be developed implies defining the basic modelling building blocks from which they are built
- Meta-models are often used by methodologists to construct or modify methodologies

## Meta-models & Methodologies

- Methodologies are used by software development teams to construct software products in the context of software projects
- Meta-model, methodology and project constitute, in this approach, three different areas of expertise that, at the same time, correspond to three different levels of abstraction and three different sets of fundamental concepts
- As the work performed by the development team at the project level is constrained and directed by the methodology in use, the work performed by the methodologist at the methodology level is constrained and directed by the chosen meta-model
- Traditionally, these relationships between *modelling layers* are seen as instance-of relationships, in which elements in one layer are instances of some element in the layer above

## Outline

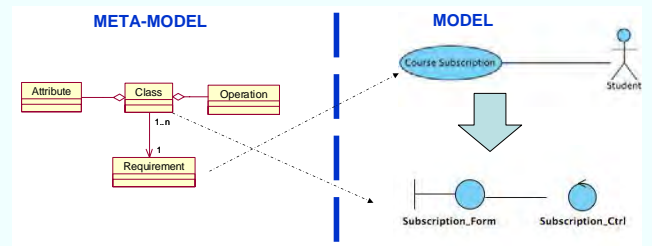
- 3 MAS Meta-model
- 4 Process Meta-model

## MAS Meta-model

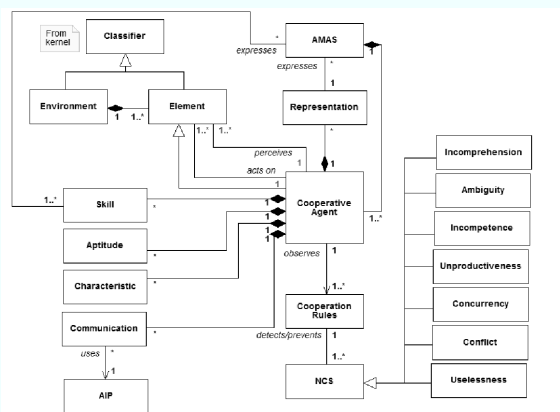
- MAS meta-models usually include concepts like role, goal, task, plan, communication
- In the agent world the meta-model becomes a **critical element** when trying to create a new methodology because in the agent oriented context, to date, there are not common denominator
  - each methodology has its own concepts and system structure

## Software Design: the role of system meta-model

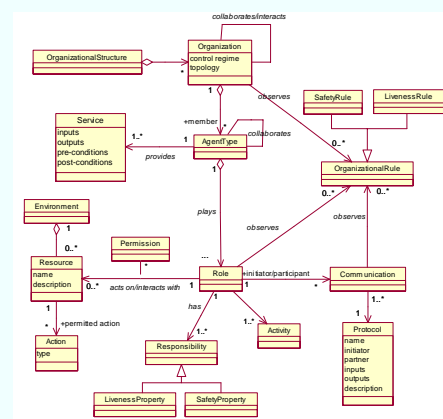
- Designing a software means instantiating its meta-model



## The ADELFE Meta-model



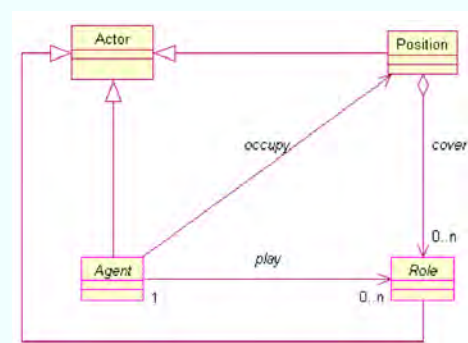
## The Gaia Meta-model



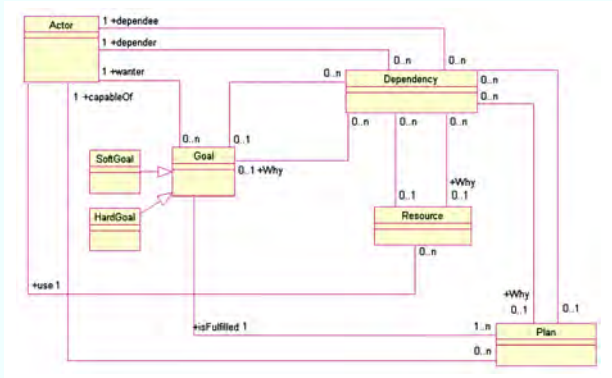
## The PASSI Meta-model



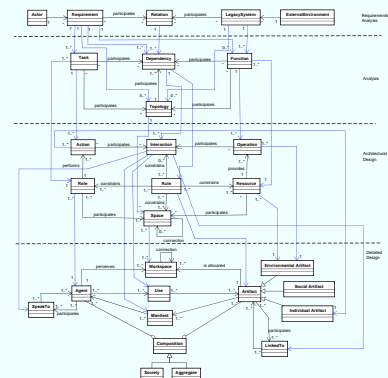
## The Tropos Meta-model



## The Tropos Meta-model



## The SODA Meta-model



## Outline

- 3 MAS Meta-model
- 4 Process Meta-model

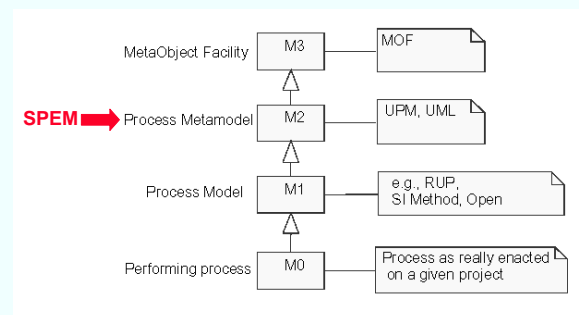
## Meta-model

- The use of meta-models to underpin object-oriented processes was pioneered in the mid-1990s by the OPEN Consortium [OPEN Working Group, ] leading to the current version of the OPEN Process Framework (OPF)
- The Object Management Group (OMG) then issued a request for proposals for what turned into the SPEM (Software Processing Engineering Metamodel) [Object Management Group, 2008]
- Here, for space reason we present only SPEM

## SPEM

- SPEM (Software Process Engineering Meta-model) [Object Management Group, 2008] is an OMG standard object-oriented meta-model defined as an UML profile and used to describe a concrete software development process or a family of related software development processes
- SPEM is based on the idea that a software development process is a collaboration between active abstract entities called *roles* which perform operations called *activities* on concrete and real entities called *work products*
- Each role interacts or collaborates by exchanging work products and triggering the execution of activities
- The overall goal of a process is to bring a set of work products to a well-defined state

## SPEM level of abstraction

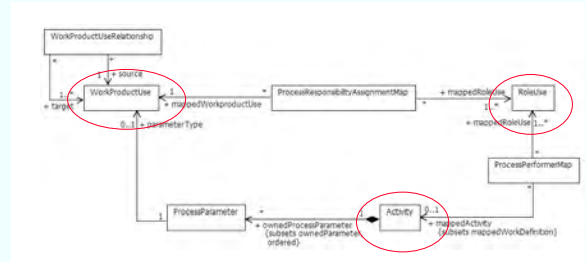


## SPEM

- The goals of SPEM are to:
  - support the representation of one specific development process
  - support the maintenance of several unrelated processes
  - provide process engineers with mechanisms to consistently and effectively manage whole families of related processes promoting process reusability

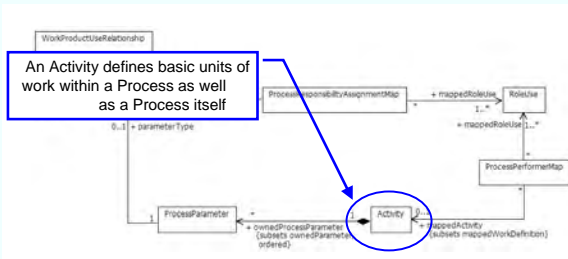
## Roles, Activities & WorkProducts

- A software development process is seen as a collaboration between abstract active entities called **process roles** that perform operations called **activities** on concrete, tangible entities called **work products**



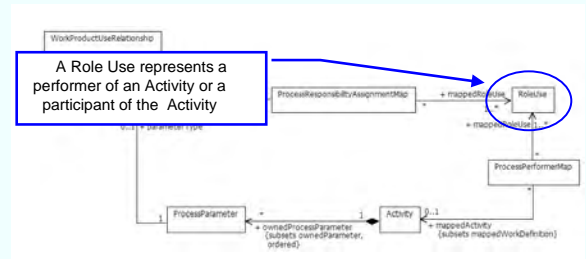
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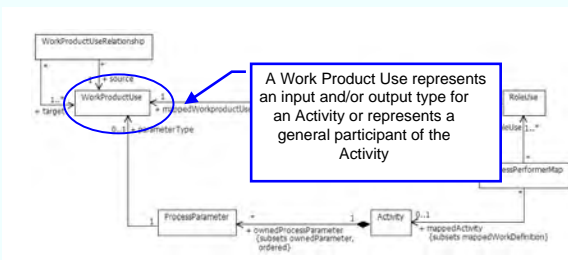
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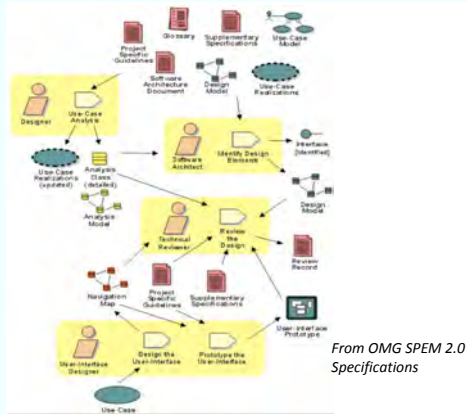


## SPEM Notation

Stereotype	Symbol
Activity	
Category	
Composite role and Team	
Guidance	
Milestone	
Process	
Process Component	
Process Pattern	
Role Definition and Use	
Task Definition and Use	
Tool Definition	
WorkProduct Definition and Use	

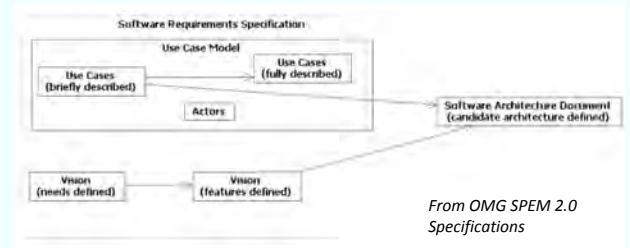


## SPEM: Activity Details Diagram



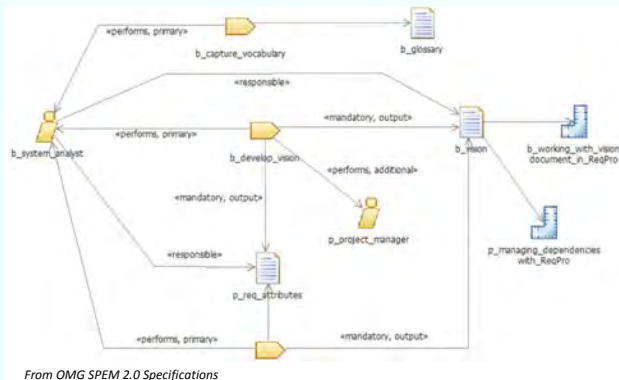
From OMG SPEM 2.0 Specifications

## SPEM: Work Product Dependency Diagram



From OMG SPEM 2.0 Specifications

## SPEM: Class Diagram



From OMG SPEM 2.0 Specifications

## Part III Process Documentation

## AOSE & Processes

- As said before, in the software engineering field, there is common agreement in that there is not a unique methodology or process, which fits all the application domains
- This means that the methodology or process must be adapted to the particular characteristics of the domain for which the new software is developed
- There are two major ways for adapting methodologies:
  - tailoring: particularization or customization of a pre-existing processes
  - Situational Method Engineering (SME): process is assembled from pre-existent components, called fragments, according to user's needs (see next section)
- The research on SME has become crucial in AOSE since a variety of special-purpose agent-oriented methodologies have been defined in the past years to discipline and support the MASs development

## AOSE & Processes

- Each of the AO methodologies proposed until now presents specific **meta-model**, **notation**, and **process**
- These characteristics
  - are fundamental for a correct comprehension of a methodology
  - should be documented in a proper way for supporting the creation of new ad-hoc AOSE methodologies
- SME is strictly related to the documentation of the existing methodologies
  - the successfully construction of a new process is based on the correct integration of different fragments that should be well formalised
- The methodologies' documentation should be done in a standard way in order to facilitate
  - the user's comprehension
  - the adoption of automatic tools able to interpret the fragment documentation

## Methodologies Documentation

- The IEEE FIPA Design Process Documentation and Fragmentation (DPDF) working group [DPDF, 2009] has recently proposed a [template](#) for documenting AO methodologies
- This template
  - ▶ has been conceived without considering any particular process or methodology → all processes can be documented using it
  - ▶ is neutral regarding the MAS meta-model and/or the modelling notation adopted in describing the process
  - ▶ has a simple structure resembling a tree, so documentation is made in a natural and progressive way:
    - ★ addressing in first place the general description and meta-model definition which constitute the root elements of the process
    - ★ detailing in a second step the branches which are the phases
  - ▶ is easy to use for a software engineer as it relies on few previous assumptions
  - ▶ suggests as notation the use of the OMG's standard SPEM [Object Management Group, 2008] with few extensions [Seidita et al., 2008]

## Template structure

1. Introduction
  - 1.1. The (process name) Process lifecycle
  - 1.2. The (process name) Metamodel
    - 1.2.1. Definition of MAS metamodel elements
  - 1.3. Guidelines and Techniques
2. Phases of the (process name) Process
  - 2.1. (First) Phase
    - 2.1.1. Process roles
    - 2.1.2. Activity Details
    - 2.1.3. Work Products
  - 2.2 (Second) Phase
    - 2.2.1. Process roles
    - 2.2.2. Activity Details
    - 2.2.3. Work Products
  - ... (further phases) ...
3. Work Product Dependencies

## Methodologies Documentation: Benefits

- The template helps
  - ▶ in easily catching/understanding/studying the methodology: it seems evident the facility of studying another methodology when the new one uses an approach we already know
  - ▶ in reusing parts
  - ▶ in identifying similarities and differences in the methodologies
- Examples...

## Part IV Situational Method Engineering

## Outline

- 5 Method Engineering in traditional SE
- 6 Method Engineering in AOSE
  - SPEM and AOSE processes
  - Method Fragment Representation
  - PRODE: PROcess DEsign for design processes
    - Fragment collection
    - Guidelines for Fragment Assembly
    - Supporting Tools
  - Method Fragment extraction and Repository creation
  - Result Evaluation

## Method Engineering

### Method Engineering [Brinkkemper, 1996]

Method engineering is the engineering discipline to design, construct and adapt methods, techniques and tools for the development of information systems

- Motivations:
  - ▶ adaptability – to specific projects, companies, needs & new development settings
  - ▶ reuse – of best practices, theories & tools

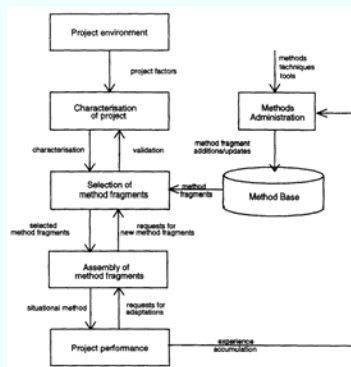
## Method Engineering: Concerns

- Similarly as software engineering is concerned with all aspects of software production, so is method engineering dealing with all engineering activities related to methods, techniques and tools
- The term method engineering is not new but it was already introduced in mechanical engineering to describe the construction of working methods in factories
- Even if the work of Brinkkemper is dated, most of the open research issues he presented are not well addressed yet
  - ▶ meta-modelling techniques
  - ▶ tool interoperability
  - ▶ situational method(ology)
  - ▶ comparative review of method(ologie)s and tools

## Situational Methodologies

- A situational method is an information systems development method tuned to the situation of the project at hand
- Critical to the support of engineering situational methods is the provision of *standardised method building blocks* that are stored and retrievable from a so-called method base
- Furthermore, a **configuration process** should be set up that guides the assembly of these building blocks into a situational method
- The building blocks, called **method fragments**, are defined as *coherent pieces of information system development methods*

## Configuration Process [Brinkkemper, 1996]



## And Now?



- Two important questions
  - ▶ How to represent method fragments?
  - ▶ How to assembly method fragments?
- To assemble method fragments into a meaningful method, we need a procedure and representation to model method fragments and impose some constraints or rules on method assembly processes

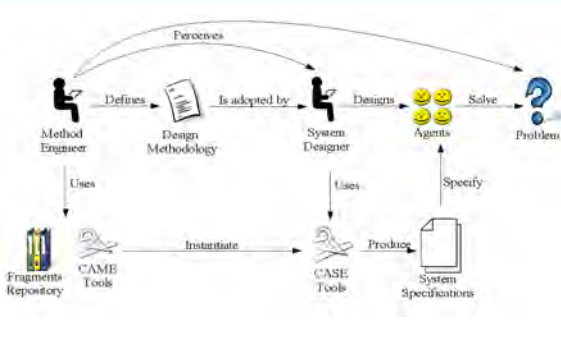
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## Agent Oriented Situational Method Engineering

- The development methodology is built by the developer by assembling pieces of the process (**method fragments**) from a **method base**
- The method base is composed of contributions coming from existing methodologies and other novel and specifically conceived fragments
- This is the approach used within the FIPA Technical Committee Methodology (2003-2005)
- The same approach is currently under study by the IEEE FIPA Design Process Documentation and Fragmentation Working Group

## Agent-Oriented Situational Method Engineering



## Adopting Situational Method Engineering

- What do I need?
  - ▶ a collection of method fragments
  - ▶ some guidelines about how to assemble fragments
  - ▶ a CAME (Computer Aided Method Engineering) tool
  - ▶ an evaluation framework (is my new methodology really good?)
- So, we need
  - ▶ a meta-model for modelling and design an AOSE process
  - ▶ a specific description of an AOSE fragment
  - ▶ a way for assembly AOSE fragments

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## The process description

- Three are the main elements of a design process
  - ▶ Activity
  - ▶ Process Role
  - ▶ Work Product
- AOSE processes are also affected by
  - ▶ MAS Meta-model (MMM) Element
- SPEM does not support the MMM Elements

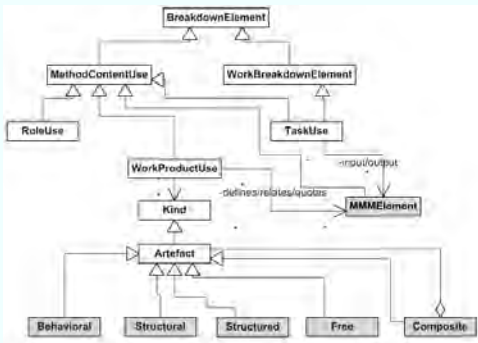
## Extending SPEM Specifications [Seidita et al., 2009a]

- MMM is the starting point for the construction of a new design process
  - ▶ each part (one or more elements) of this meta-model can be instantiated in one (or more) fragment(s)
- Each fragment **refers** to one (or more) MMM element(s)
  - ▶ refers = instantiates/relates/quotes/refines
- The MMM element is the constituent part of a Work Product
- The MMM is not part of the SPEM meta-model
  - ▶ it is the element which leads us in modifying and extending SPEM diagram

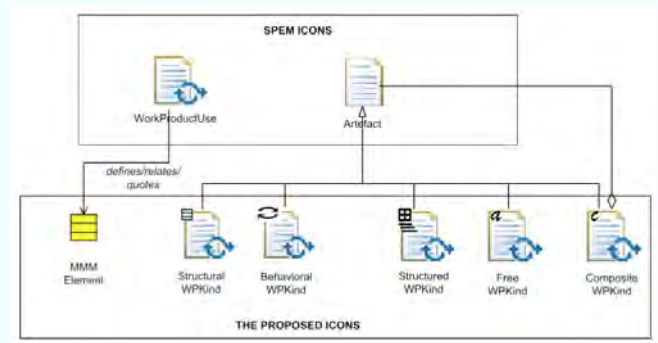
## Extending SPEM Specifications [Seidita et al., 2009a]

- The need for establishing which is the real action a process role performs on a MMM element when he is carrying out a specific activity
- The set of actions:
  - ▶ **define** – it is performed when a MMM element is introduced for the first time and its features are defined in a portion of process (hence in a fragment)
  - ▶ **relate** – when a relationship is created (defined) among two or more MMM elements previously defined in another portion of process
  - ▶ **quote** – a MMM element or a relationship is quoted in a specific work product
  - ▶ **refine** – a MMM element attribute is defined or a value is identified for it
- We also find useful to specify the work product kind by referring to an explicit set of WP kinds

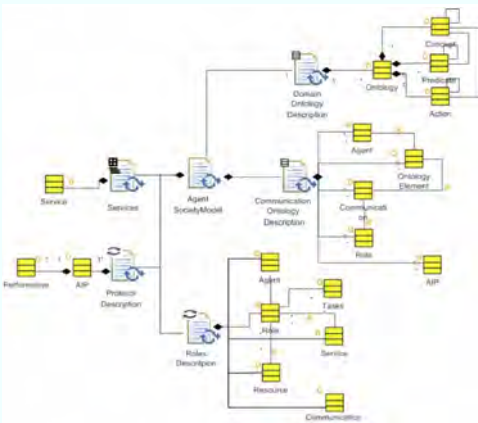
## Extending SPEM Specifications [Seidita et al., 2009a]



## Proposed icons



## The dependency diagram



## Example: PASSI process activity diagram

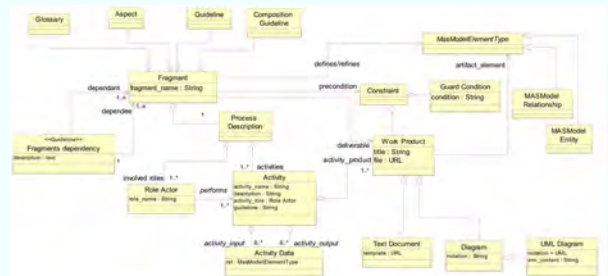


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## Method fragment meta-model

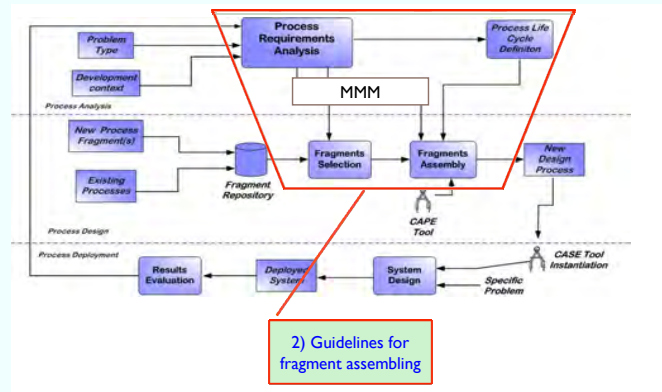
- The FIPA Methodology Technical Committee in 2003-2005 proposed the following definition of method fragment [Cossentino et al., 2007a]



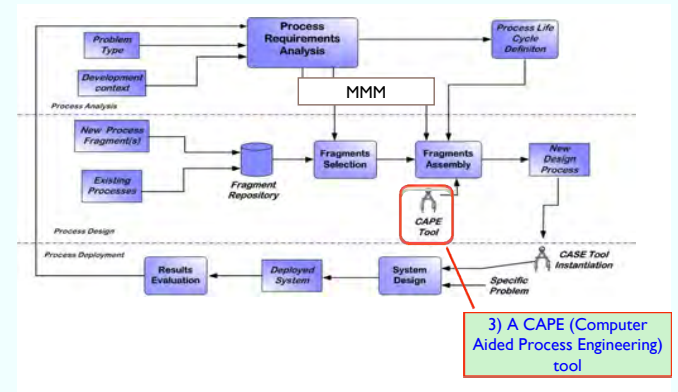




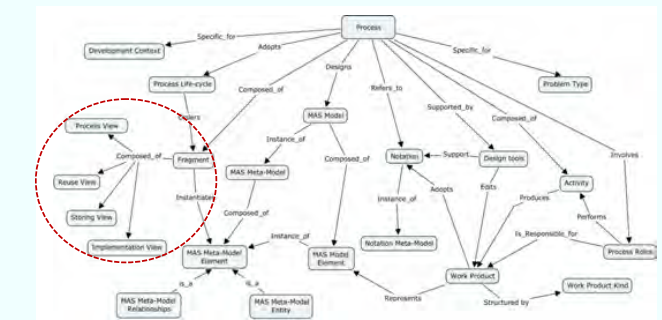
## PRODE divided in three main areas of research



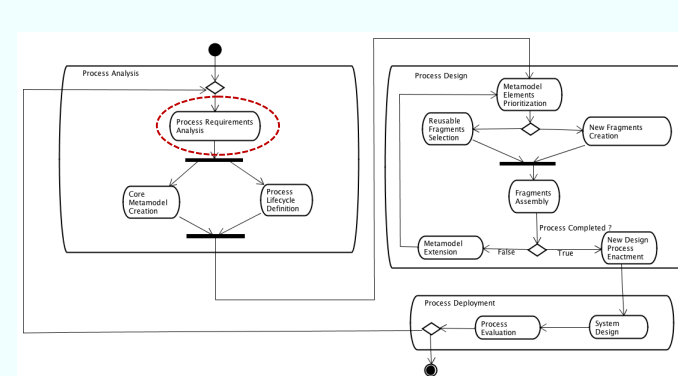
## PRODE divided in three main areas of research



## The PRODE Process Representation



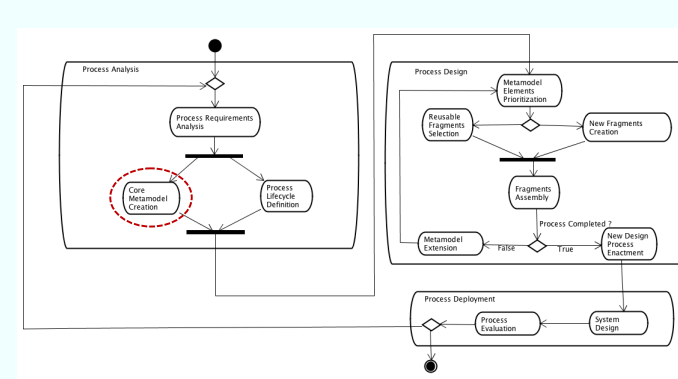
## Process Analysis and Design in PRODE



## Example: PRODE Analysis

ASPECS Process Requirement	Strategy	Consequence
Development of very large MASs for hierarchically decomposable problems	Adoption of holistic decomposition of problems	
Reuse of experiences done with PASSI	Support for functional requirements	
	Early identification of agents on the basis of requirements transformational approach	
	An ontology should be used to model agent's knowledge	
	FIPA-compliance at least at the communication level	
	Input of the process: text scenarios	

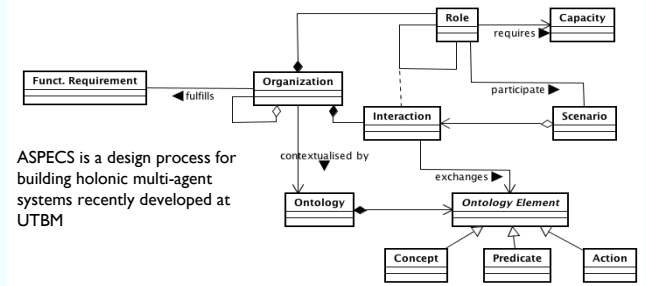
## Process Analysis and Design in PRODE



## Example: Core meta-model creation

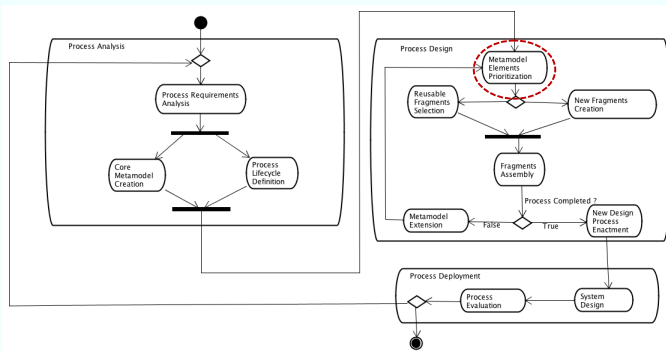
ASPECS Process Requirement	Strategy	Consequence		
		MMME from PASSI	MMME from CRIO	Other
Development of very large MASs for hierarchically decomposable problems	Adoption of holonic decomposition of problems		Capacity, Organization, Role, Interaction, Holon	Organizations, not agents should be the center of the process
Reuse of experiences done with PASSI	Support for functional requirements	Scenario, (Functional) Requirement		
	Early identification of agents on the basis of requirements	Link agent-requirement		Agents should be replaced by organizations
	Transformational approach			3 domains in the MMM
	An ontology should be used to model agent's knowledge	Ontology (including Concepts, Actions, Predicates)		
	FIPA-compliance at least at the communication level	Communication, Message, Interaction Protocol, Ontology, Role		
	Input of the process: text scenarios			Text Scenario is an input of the process

## Example: ASPECS core meta-model



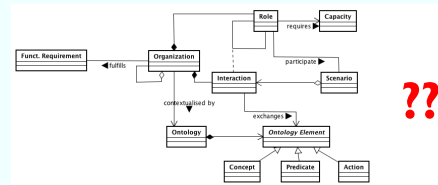
- A detailed description of ASPECS in [Cossentino et al., 2010]

## Process Analysis and Design in PRODE



## What is prioritization ??

- The problem we face is:
  - What are the first fragments we should introduce in the new process?



## The algorithm

- Main issues:
  - we assume each process fragment instantiates, relates, refines or quotes MAS Meta-Model Elements (MMMEs)
  - we created an algorithm for assigning a priority to the realisation of some MMMEs:
    - elements that are "leaves" of the meta-model graph are realised at first
    - other elements follow according to the number of their relationships
  - The output is a priority list of fragments

## The Prioritization Algorithm (1 of 3) [Seidita et al., 2009b]

- Select a metamodel domain (consider the resulting metamodel as a graph with nodes (MMMEs) and edges (relationships))
- Define List elements1 as a list of MMMEs that can be defined by reusing fragments from the repository, and the associated priority p: List elements1 (MMME, p), p=1;
- Define List elements2 as a list of MMMEs that cannot be defined by reusing fragments from the repository;
- Define List elements3 as a list of elements that are not in the core MMM;
- While the core MMM is not empty
  - Select the leaves Li (i=1, . . . ,n) that: (i) can be instantiated by fragments of the repository and (ii) have less relationships with other elements
    - Insert Li (i=1, . . . ,n) in List elements1;
    - Remove elements Li (i=1, . . . ,n) from the core MMM;
    - p = p+1;
- While the core MMM is not empty
  - Select the leaves Li (i=1, . . . ,m) that can not be instantiated by fragments of the repository;
    - Insert Li (i=1, . . . ,m) in List elements2;
    - Remove Li (i=1, . . . ,m) from the core MMM;



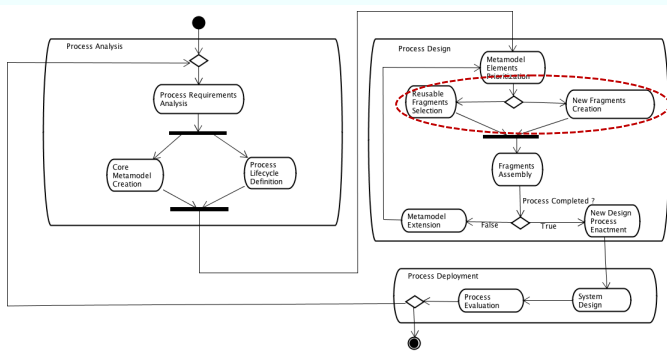
## The Prioritization Algorithm (2 of 3)

7. For each element  $E_{1i}$  of List\_elements1 select an instantiating fragment from the repository (verify the correspondence among fragment rationale and the process requirements/strategies)
  - a) If one fragment corresponds to process requirements and strategies then:
    - I. insert the fragment in the new process composition diagram
    - II. analyze inputs  $I_i$  ( $i=0, \dots, n$ ) and outputs  $O_j$  ( $j=0, \dots, m$ ) of the fragment
      - A. If some  $I_i$  or  $O_j$  does not belong to the core MMM then add it to List\_elements3; mark the fragment as "To be modified"
      - B. remove  $E_{1i}$  from List\_elements1;
    - III. For each element  $E_{2i}$  in List\_elements2 analyze if there is a similarity with the elements defined in this fragment
      - A. if yes delete  $E_{2i}$  from List\_elements2 and  $I_i/O_i$  from List\_elements3
  - b) else (if no fragment correspond to requirements and strategies) then
    - I. remove  $E_{1i}$  from List\_elements1 and insert it in List\_elements2

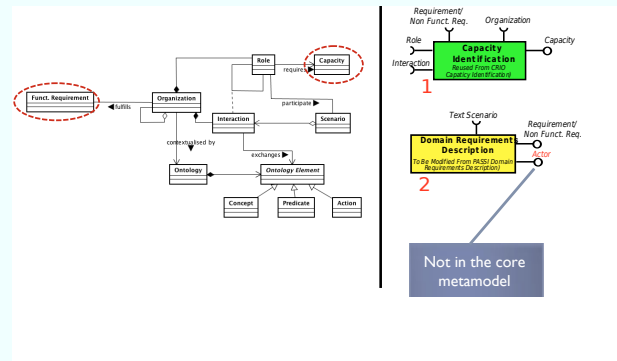
## The Prioritization Algorithm (3 of 3)

8. For each  $E_{2i}$  ( $i=0..m$ ) in List\_elements2
  - a) Define a new fragment for instantiating  $E_{2i}$
  - b) Insert the fragment in the new process composition diagram
  - c) Remove  $E_{2i}$  from List\_elements2
9. For each  $E_{3i}$  ( $i=0..m$ ) in List\_elements3
  - a) Introduce elements  $E_{3i}$  ( $i=0..q$ ) from List\_elements3 in the core MMM
  - b) Repeat from 2. (consider only the new elements)
10. If the process is not completed (i.e. not all design activities from requirements elicitation to coding, testing and deployment have been defined)
  - a) Repeat from 1.

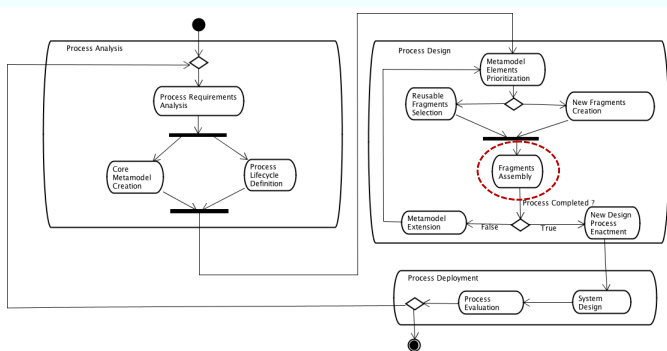
## Process Analysis and Design in PRODE



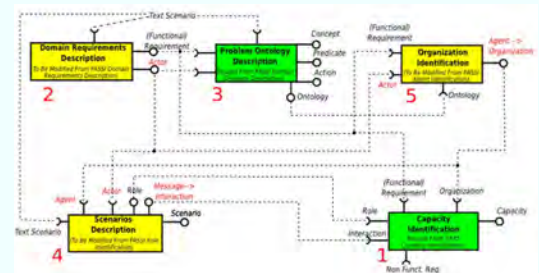
## Example: the first two fragments in Building the ASPECS Process



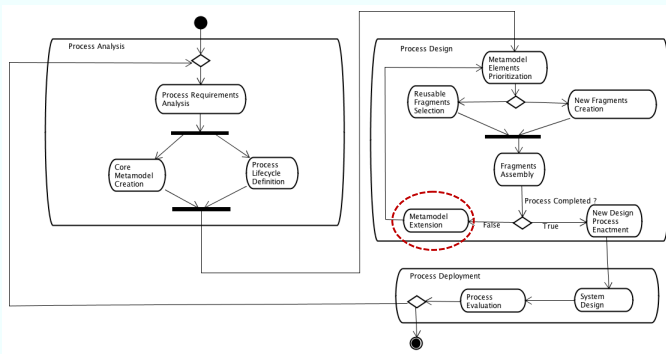
## Process Analysis and Design in PRODE



## Example: Aspects process component diagram



## Process Analysis and Design in PRODE



## Meta-model Extension

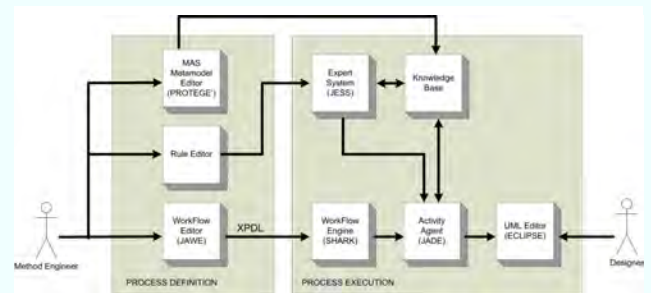
- The Core MAS Metamodel is the starting point for selecting the right fragments from the repository and for assembling them in the new process
- MAS Metamodel extensions come from:
  - ▶ the need of incorporating MMEs referred in selected fragments
  - ▶ new process requirements
  - ▶ not all design activities from requirements elicitation to coding, testing and deployment have been defined
- Three different situations may arise:
  - ▶ different MAS meta-models contribute to the new one with parts that are totally disjointed
  - ▶ different MAS meta-models contribute to the new one with parts that overlap and...
    - ★ ... overlapping elements have the same definitions bounded to elements with different names or on the contrary
    - ★ ... overlapping elements have the same name but different definitions

## Metameth

- **Metameth**<sup>1</sup> is an (open-source) agent-oriented tool we built to support our experiments in methodologies composition and their application in real projects.
- Metameth is:
  - ▶ a CAPE tool: since it supports the definition of the design process life-cycle and the positioning of the different method fragments in the intended place
  - ▶ a CAME tool: since it allows the definition of different method fragments
  - ▶ a CASE tool: since it supports a distributed design process, it offers several (by now UML) graphical editors and an expert system for verifying the resulting system

<sup>1</sup>M. Cossentino, L. Sabatucci, V. Seidita, S. Gaglio. A Collaborative Tool for Designing and Enacting Design Processes. In Proc. of 24th Annual ACM Symposium on Applied Computing (SAC2009), Agent-Oriented Software Engineering Methodologies and Systems (AOMS@SAC2009) track. 10 March 2009 Honolulu, Hawaii, USA.

## Metameth tool architecture

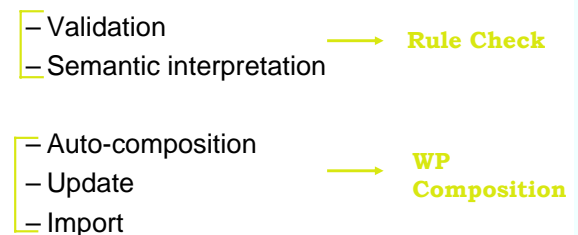


## Supporting design activities

- The operations that can be supported by a tool during the design process:
  - ▶ GUI Action – the tool interacts with the user (using a GUI) in order to support him in some operations
  - ▶ WP Composition – the tool creates/updates a work product on the basis of the already introduced design information
  - ▶ Rule Check – semantic and syntactic check of the work product (warning, alerting and suggestions)
- Metameth is composed of a society of agents interacting with users:
  - ▶ a controller agent – responsible for the execution of process
  - ▶ a community of Activity agents – interacting with designer
  - ▶ a ProcessModel agent – is responsible of managing the design information
  - ▶ an editor agent – manages the diagram editor

## The rules

- The Process Model agent is responsible of the activation of Jess rules
- Classification according to five categories:



## The expert system

- The Metameth expert system is based on JESS
- Rules are expressed in first order logic
- Ontology is designed using Protegè
- Services offered by the expert system:
  - ▶ syntax checks: it verifies the abidance to modelling language rules
  - ▶ semantic checks: it verifies the abidance to the MAS meta-model (e.g. a role cannot aggregate another one)
  - ▶ semantic understanding of diagrams: elements of notations are mapped to their corresponding MAS meta-model element (a use-case is mapped to a requirement)
  - ▶ automatic composition of diagrams: some diagrams can be partially composed by accessing information of previous design phases

## The Metameth GUI

- Metameth includes several tools (some are taken from the open source community). Among them:
  - ▶ a workflow editor used to specify the process and an engine to execute that: JaWe (Java Workflow Editor), Shark <sup>2</sup>
  - ▶ a UML modeling tool (IBM Rational System Developer)
  - ▶ (already cited) Jess for realizing the expert system



<sup>2</sup>An open source tool made by Enhydra: <http://www.together.at/prod/workflow/twe>

## Outline

- 5 Method Engineering in traditional SE
- 6 Method Engineering in AOSE
  - SPEM and AOSE processes
  - Method Fragment Representation
  - PRODE: PROcess DEsign for design processes
    - Fragment collection
    - Guidelines for Fragment Assembly
    - Supporting Tools
  - Method Fragment extraction and Repository creation
  - Result Evaluation

## Method fragment extraction

- The **repository** is a data base where method fragments are stored in terms of (usually text) documents
- Fragments extraction is Work Product- and MMM Element-oriented
- A fragment is identified as a portion of process that produces a significant work product (a diagram or other kind of WP)
  - ▶ fragments can also be composed: Phase fragment, Composed fragment, Atomic fragment

## The categorisation [Seidita et al., 2006]

- The aim is to unify different elements (from different approaches) under a unique definition
  - ▶ a set of common phases of software engineering design processes
  - ▶ the principal process role performing these phases
  - ▶ a set of work product kind
- The repository allows the classification of fragments according to a set of categories based on the most important meta-model elements
  - ▶ Phase
  - ▶ Process Role
  - ▶ Work Product
  - ▶ MMM Element
- All the processes we studied were created by different research groups and deal with different design philosophies
- Different processes have significant differences in names and definitions of the design process elements
  - ▶ sixteen different process roles
  - ▶ seventeen phases
  - ▶ several work products and MAS Meta-model elements

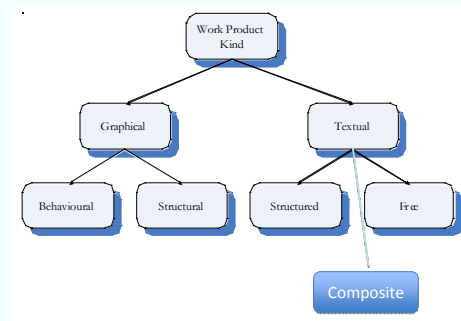
## Phases

- Any kind of design process can be decomposed in phases
- High level of abstraction for phases resulting from the studied processes
- Some of them are specific for agent based design process
- Requirements
- Analysis
- Design
- Implementation
- Testing
- Deployment
- Coding

## Process Roles

- Identification of an high level process role for each phase
- Detailing process roles basing on studied processes
- System Analyst
- Domain Analyst
- User
- Agent Analyst
- Agent Designer
- User Interface Designer
- Programmer
- Test Designer
- Test Developer

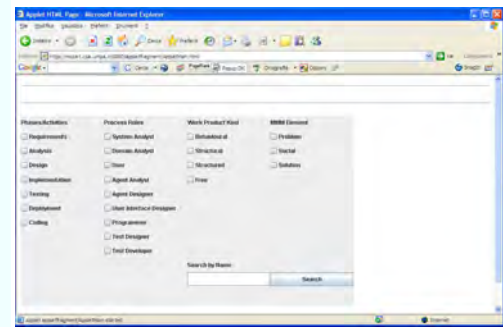
## Taxonomy: Work product



## The need for a taxonomy

- Three kinds of MAS Meta-model elements
  - ▶ problem domain → all aspects of users problem description including environment representation
  - ▶ agency Domain → agent based concepts useful to define a solution
  - ▶ solution Domain → the structure of the code solution

## Fragments retrieval



- A new version of the repository is under development. It will be available soon at:  
<http://www.pa.icar.cnr.it/passi/FragmentRepository/index.html>

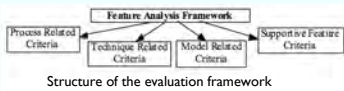
## Outline

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    - Supporting Tools
  - Method Fragment extraction and Repository creation
  - Result Evaluation

## AO Design Process Evaluation

- Q.N. Tran, G. C. Low (2005). Comparison of Ten Agent-Oriented Methodologies. In Agent-Oriented Methodologies, chapter XII, pp. 341-367. Idea Group.
- L. Cernuzzi, G. Rossi (2002). On the evaluation of agent oriented methodologies. In: Proc. of the OOPSLA 2002 Workshop on Agent-Oriented Methodologies, pp. 21-30.
- Arnon Sturm, Dov Dori, Onn Shehory (2004). A Comparative Evaluation of Agent-Oriented Methodologies, in Methodologies and Software Engineering for Agent Systems, Federico Bergenti, Marie-Pierre Gleizes, Franco Zambonelli (eds.)
- Khanh Hoa Dam, Michael Winikoff (2003). Comparing Agent-Oriented Methodologies. In proc. of the Agent-Oriented Information Systems Workshop at AAMAS03. Melbourne (AUS).
- P. Cuesta, A. Gomez, J. C. Gonzalez, and F. J. Rodriguez (2003). A Framework for Evaluation of Agent Oriented Methodologies. CAEPIA'2003
- L. Cernuzzi, M. Cossentino, F. Zambonelli (2005). Process Models for Agent-Based Development. International Journal on Engineering Applications of Artificial Intelligence (EAAI). Elsevier.

## Details on AO processes evaluation [Numi Tran and Low, 2005]



	GATA	TROPIS	MAS-COMMONAKADA	PROMETHEUS	PASS
Development lifecycle	Iterative within each phase but sequential between phases	Iterative and incremental	Cyclic risk-driven process	Iterative across all phases	Iterative across and within all phases (except for coding and deployment)
Coverage of the lifecycle	Analysis and Design	Analysis and Design	Analysis and Design	Analysis and Design	Analysis, Design and Implementation
Development perspective	Top-down	Top-down	Hybrid	Bottom-up	Bottom-up
Application domain	Independent (Business process management, CRM, traffic simulation)	Independent (to business systems, knowledge management, health IT)	Independent (High performance, embedded control)	Independent (Business manufacturing, office bookstores)	Independent (Embedded systems, applications, office bookstores)
Size of MAS	1-100 agents + classes	Not specified	Not specified, but possibly any size	Any size	Not specified
Agent nature	Heterogeneous	BD-like agents	Heterogeneous	BD-like agents	Heterogeneous
Support for verification and validation	No	Yes	Mentioned but no explicit support practices provided	Yes	Yes

## Details on AO processes evaluation

- From:
  - Anron Sturm, Dov Dori, Onn Shehory. A Comparative Evaluation of Agent-Oriented Methodologies, in Methodologies and Software Engineering for Agent Systems, Federico Bergenti, Marie-Pierre Gleizes, Franco Zambonelli (eds.)
- Evaluation is based on:
  - concepts and properties (autonomy, proactiveness, ...)
  - notations and modeling techniques (accessibility, expressiveness)
  - process (development context, Lifecycle coverage)
  - pragmatics (required expertise, scalability, ...)

## Details on AO processes evaluation

- From:
  - Khanh Hoa Dam, Michael Winikoff (2003). Comparing Agent-Oriented Methodologies. In proc. of the Agent-Oriented Information Systems Workshop at AAMAS03. Melbourne (AUS).
- Based on a questionnaire
- Reused and extended in AL3-AOSE TFG3<sup>a</sup>

Concept/Property	Adeife	Gata	Ingenias	OFF	PASSI	Frame thesis	TROPIS
Autonomy	H	H	H	H	H	H/H/M	L
Mental attitudes	L	N	H	H	H	L/L/M	M
Proactiveness	M	L	H	H	H	H/M/H	N
Reactivity	H	L	H	H	H	H/H/H	N
Concurrency	H	M	H	L	H/H/M	H	L
Teamwork and roles	L	H	H	H	M/H/H	L	M
Cooperation model	AMAS in.	Teamwork	ALL	ALL	Task del./Teamwork	none	Negotiation/Task del.
Protocols support	H	H	H	H	H/M/H	H	N
Communication modes	ALL	Async mess.	ALL	ALL	Direct	N	
Communication language	ALL	ACL like	ALL	ALL	Speech acts	messages	
Smartness	H	H	H	H	H/M/M	H	H
Environment type	All generic	Dynamic/Continuous	All discrete	ALL	ALL	ALL	Pract., Non specific, Dynamic

<sup>a</sup>See AL3 AOSE TFG 1-3 Final Report at: <http://www.pa.icar.cnr.it/cossentino/al3tf3/>

## Details on AO processes evaluation

- The Capability Maturity Model Integration (CMMI) [SEI, 2006a]
  - The overall goal of CMMI is to provide a framework that can share consistent process improvement best practices and approaches, but can be flexible enough to address the rapidly changing needs of the community
  - SCAMPI (Standard CMMI Assessment Method for Process Improvement)[SEI, 2006b] it is a schema for process evaluation in five steps: activation, diagnosis, definition, action, learning.

## Details on AO processes evaluation: CMMI discrete levels

- Levels are used in CMMI to describe an evolutionary path recommended for an organization that wants to improve the processes
- The maturity level of an organization provides a way to predict an organization's performance in a given discipline or set of disciplines
- A maturity level is a defined evolutionary plateau for organizational process improvement

## Details on AO processes evaluation: CMMI discrete levels

Maturity Level	Description
1-Initial	processes are usually ad hoc and chaotic
2-Managed	processes are planned and executed in accordance with policy
3-Defined	processes are well characterized and understood, and are described in standards, procedures, tools, and methods
4-Quantitatively managed	the organization and projects establish quantitative objectives for quality and process performance and use them as criteria in managing processes
5-Optimizing	an organization continually improves its processes based on a quantitative understanding of the common causes of variation inherent in processes

AOSE processes are (at most) at level 3!!  
(only a few of them)

## Open issues

- SME is perceived to be a difficult discipline
  - ▶ this is only partially true. All new design processes creator performed (usually in a disordered way) the steps proposed and studied by SME
  - ▶ a greater diffusion of AO-SME can have positive effects on the development of new AO design processes (specifically in new areas like self-org)
- Major problems with AO-SME
  - ▶ AO processes deals with MAS metamodels and they are an open issue in the agent community
  - ▶ lack of standards (ISO specification vs FIPA proposal)
    - ★ lack of standard repository of fragments
  - ▶ lack of stable (commercial quality) CAPE/CAME tools
  - ▶ design process evaluation is still an open issue in both AO and OO software engineering

## Part V

### Research directions and conclusions

## Mainstream AOSE Researches

- Methodology
  - ▶ dozens of methodologies proposed so far
  - ▶ mostly "pencil and papers" exercises with no confrontation with real world problems...
- Meta-methodologies
  - ▶ interesting and worth to be explored, but...
  - ▶ these would require much more research coordination and more feedback from real-world experiences
- Models & Notations
  - ▶ of great help to clarify agent-oriented abstractions
  - ▶ no specific standard still exists
- Infrastructures
  - ▶ very interesting models but...
  - ▶ (the lack of) a pure agent-oriented language slows down the implementation phase

## Is This Enough?

- Let's ask ourselves a simple basic question:
  - ▶ what does it mean engineering a MAS?
  - ▶ what is the actual subject of the engineering work?
- What is a MAS in a world of:
  - ▶ world-wide social and computational networks
  - ▶ pervasive computing environments
  - ▶ sensor networks and embedded computing
- There is not a single answer...
  - ▶ it depends on the observation level
- In the physical world and in micro-electronics [Zambonelli and Omicini, 2004]
  - ▶ micro level of observation: dominated by quantum phenomena (and and to be studied/engineered accordingly)
  - ▶ macro level of observation: dominated by classical physics
  - ▶ meso level of observation: quantum and classical phenomena both appears (and have to be taken into account)

## Research directions and visions: conclusions

- There is not a single AOSE
  - ▶ depends on the scale of observation...
- The micro scale
  - ▶ overwhelmed by research
  - ▶ often neglecting very basic questions...
- The macro scale
  - ▶ some would say this is not AOSE
  - ▶ but it must become indeed...
- The meso scale
  - ▶ fascinating...
  - ▶ very difficult to be tackled with engineering approaches...
- What else?
  - ▶ there is so much to engineer around...
  - ▶ emotional agents, mixed human-agent organisations, interactions with the physical world...

## Reflections

- In this lecture we have spoken about Software Engineering and Agent Oriented Software Engineering
- Some reflections are necessary:
  - ▶ what are the aspects related to Engineering?
  - ▶ what are the aspects related to Software Engineering?
  - ▶ what are the aspects related to the paradigms adopted?
- in the next slides a few papers will be listed. They include a list of AOSE survey that report other points of view on this discipline



## Introduction to Agents and Multiagent Systems

(this is a very PARTIAL list, lots of very interesting refs are not reported here)

- A. Newell, *The Knowledge Level* [Newell, 1982]
- P. Wegner, *Why Interaction is More Powerful than Algorithms* [Wegner, 1997]
- M. Wooldridge, *Reasoning About Rational Agents* [Wooldridge, 2001]
- M. Wooldridge, N. Jennings, *Intelligent Agents: Theory and Practice* [Wooldridge and Jennings, 1995]
- D. Chess, C. Harrison, A. Kershenbaum, *Mobile Agents: are They a Good Idea?* [Chess et al., 1996]
- V. Parunak, *Go to the Ant: Engineering Principles from Natural Agent Systems* [Parunak, 1997]
- N. R. Jennings, *An Agent-Based Approach for Building Complex Software System* [Jennings, 2001]

## Introduction to AOSE

- N.R. Jennings, *On Agent-Based Software Engineering* [Jennings, 2000]
- N. R. Jennings, P. Faratin, T. J. Norman, P. O'Brien, B. Odgers, *Autonomous Agents for Business Process Management* [Jennings et al., 2000]
- M. J. Wooldridge and N. R. Jennings, *Software Engineering with Agents: Pitfalls and Pratfalls* [Wooldridge and Jennings, 1999]
- Y. Shoham, *An Overview of Agent-Oriented Programming* [Shoham, 1997]
- K. Siau and M. Rossi, *Evaluation of Information Modeling Methods – A Review* [Siau and Rossi, 1998]
- F. Zambonelli, N. Jennings, M. Wooldridge, *Organizational Abstractions for the Analysis and Design of multi-agent system* [Zambonelli et al., 2001]

## Relevant References on AOSE

(this is a very PARTIAL list, lots of very interesting refs are not reported here)

- Books on AOSE
  - ▶ M. Luck, R. Ashri, M. D'Inverno, *Agent-Based Software Development* [Luck et al., 2004]
  - ▶ F. Bergenti, M.-P. Gleizes, F. Zambonelli, *Methodologies and Software Engineering for Agent Systems* [Bergenti et al., 2004]
  - ▶ B. Henderson-Sellers and P. Giorgini, *Agent-Oriented Methodologies* [Henderson-Sellers and Giorgini, 2005]
- Surveys and other papers about AOSE
  - ▶ F. Zambonelli, A. Omicini, *Challenges and Research Directions in Agent-Oriented Software Engineering* [Zambonelli and Omicini, 2004],
  - ▶ C. Bernon, M. Cossentino, J. Pavòn *An Overview of Current Trends in European AOSE Research* [Bernon et al., 2005c],
  - ▶ C. Bernon, M. Cossentino, J. Pavòn, *Agent-oriented software engineering* [Bernon et al., 2006]
  - ▶ C. Iglesias, M. Garijo, J. C. Gonzales, *A Survey of Agent-oriented Methodologies* [Iglesias et al., 1999]
  - ▶ J. Gómez, M.-P. Gleizes, G. Weiss, *A survey of agent-oriented software engineering research* [Gómez et al., 2004]

## References on Design Methodologies

- Adelfe: [Bernon et al., 2005a]
- ASPECS: [Cossentino et al., 2010]
- Gaia: [Wooldridge et al., 2000], Gaia2: [Zambonelli et al., 2003]
- Ingenias: [Pavòn et al., 2005]
- MaSE: [DeLoach et al., 2001], O-MaSE: [DeLoach, 2008], [DeLoach, 2006]
- PASSI: [Cossentino, 2005], Agile PASSI: [Chella et al., 2006], PASSIM: [Cossentino et al., 2008], GoalPASSI: [Cossentino et al., 2007c]
- SODA: [Molesini et al., 2009a], [Molesini et al., 2009c], [Molesini et al., 2009b]
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..... THANKS!!!

## Documentation and Fragmentation of Agent Oriented Methodologies and Processes

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